



SAMSUNG

**Update Firmware with
FOTA**

SAMSUNG ESN

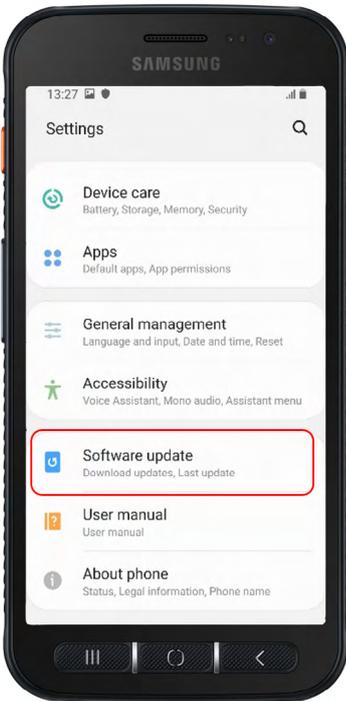


Before commencing an update, confirm that the following conditions have been met:

- You have been informed that a new device firmware is available for you to download.
- You have removed all MDM related software blocks from all of the devices you intend to update.
- You have access to the devices you intend to update.
- The devices you intend to update are not being operationally used at the given time of update.

Note: The following update process will require the device to reboot and therefore, will not be usable during this stage of the update.

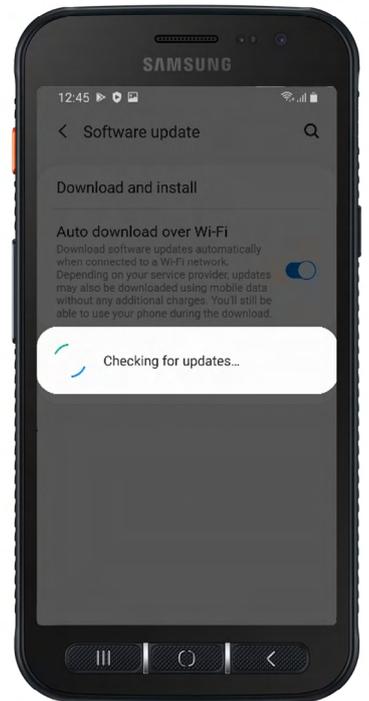
1 Go to **'Settings'** and select **'Software update'**.



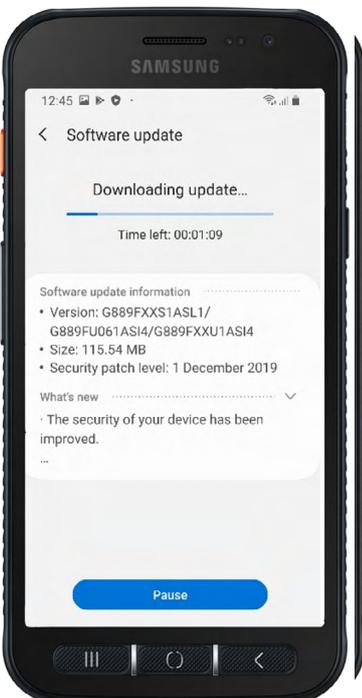
2 Select **'Download and install'**.



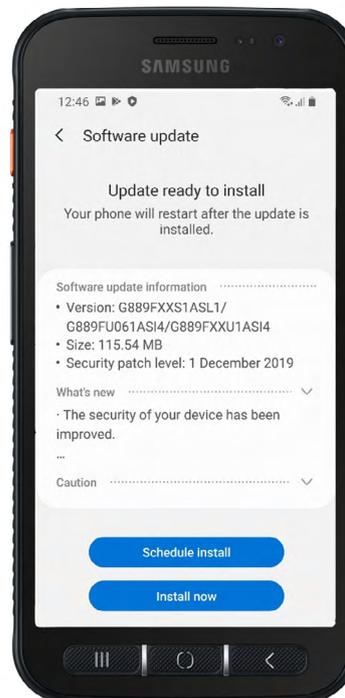
3 Await whilst the device checks for an update.



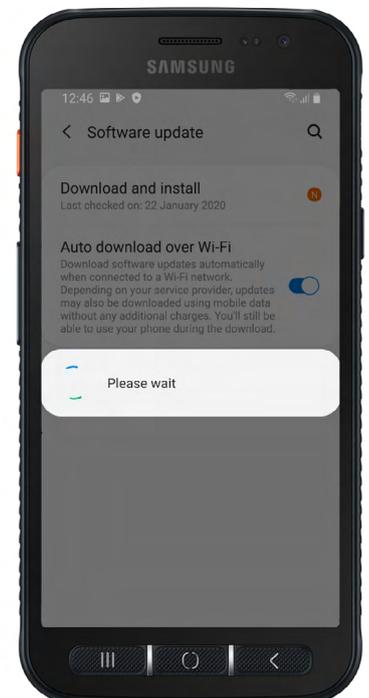
4 The update will automatically download.



5 Once complete, select **'Install now'**.



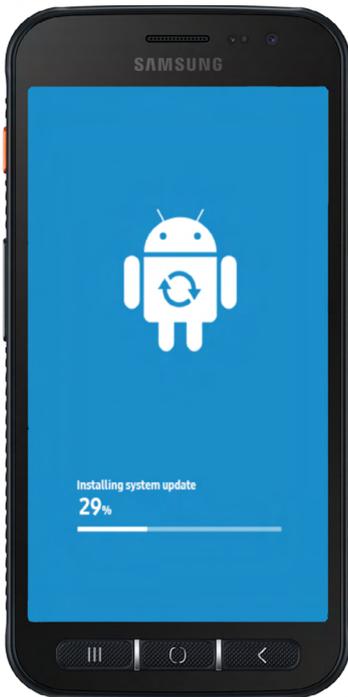
6 The device will now restart to commence installing.



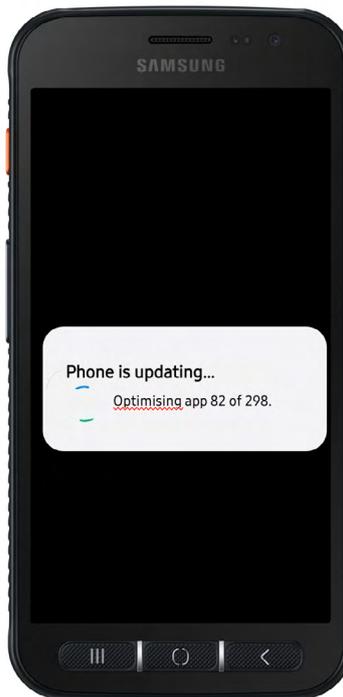
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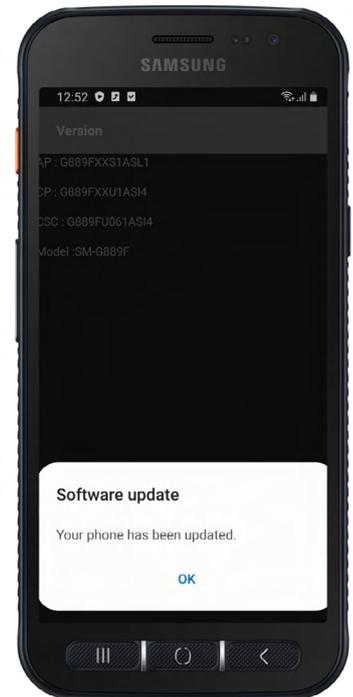
7 Await whilst the system update is installed.



8 Optimisation for applications commences.



9 Once optimised, you will be notified that the device firmware has been updated.



10 Following the device software update, place the device back into the appropriate MDM profile ready for operational deployment, by following the correct process according to your organisation.

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